

COAA Data Protection Statement

The General Data Protection Regulation (GDPR) comes into force on 2018 May 25. It protects you from having your personal details misused by others.

The data that we hold at COAA is held securely behind passwords and firewalls.

List of email addresses

Our email database is simply a list of the email addresses of those who have asked for information or have expressed an interest in COAA. It contains no information about the customer apart from the simple list of email addresses. It is only used for very occasional mail shots about news from COAA and contains no details whatsoever about the person who made the enquiry. The list is only used for the email-shots and, except as required by law, has never and will never be passed to any third party. If you receive an email from us, and would prefer not to receive anything more from us, simply let us know and we will delete your email address from the list forthwith and you will not hear from us again unless you ask once more for information about COAA.

Database of clients

In addition to the email list, we maintain a database of people who have actually used our services either online or in person. We use the database for accounting and tax purposes and to facilitate the provision of the services that we are contracted to supply. The database contains name and address of clients and details of the service we provided, or are providing, and we are required by law to keep those details. It does not contain any other information about clients and includes nothing listed as 'sensitive data' by the GDPR regulations. It is not used for any other purpose and, except as required by law, has never and will never be passed to any third party. The GDPR gives you the right to request, and if necessary to correct, the data that we hold about you and any such requests will be responded to promptly.

Data sharing service

One of our software products (PlanePlotter) optionally supports peer-to-peer data sharing between users. One of the optional features of the program (multilateration) requires that real time data be passed between users' software, which includes the location coordinates of the cooperating user. Data is passed between the programs in an encoded format and is not directly accessible by the user operating the program. It is used only for the purposes of real time calculation and is not thereafter stored in the program or elsewhere. Full details of how it works are fully explained in the program's Help File and also in a document that is sent directly to each user whenever they elect to use that feature and, having understood what is involved, it is then for the user to decide whether or not to enable that feature within the program. Users' approximate locations are also displayed on our web site but the location coordinates are deliberately degraded so that it is not possible to identify the actual location of the user or their identity.

Advertisements on web pages

Our website uses a third-party advertising company (Google) to serve advertisements alongside some of our web pages when you browse them. The advertising companies may use information (which does not include your name, address, email address or telephone number) about your visit to our website and other websites in order to provide the content of the boxed advertisements that appear within some of our web pages, describing goods and services that they think may be of interest to you. If you would like to receive more information about this practice and would like to know your options in relation to not having this information used by these companies, you can read more on their web site at

<https://policies.google.com/technologies/ads?hl=en-GB>

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